

A graphic of a dense, branching red structure, resembling a network or a tree, set against a black background. The structure is composed of many thin, interconnected lines that form a complex web, with a few thicker lines extending outwards.

**Office of Clinical Research  
Lunch & Learn**

**Research Remote Monitoring through  
EpicCare Link**

**Thursday, September 15<sup>th</sup>, 2022**

# September 2022 Study of the Month #1

## Healthy Participant Study for Adults 18 to 49 Years Old

### Inpatient Shigella Study

#### What

A study to learn if an oral Shigella study vaccine can prevent illness caused by one of the most common causes of diarrhea worldwide

#### Who

Healthy adults 18 to 49 years old who can attend screening visits, receive 2 vaccine drinks, stay in an overnight unit up to 11 days, and be available for 9 follow-up visits and a phone call.

#### Pay

Up to \$4,500 to complete the study over 8 months

#### Contact

To see if you qualify, go to [www.is.gd/gambleprogram](http://www.is.gd/gambleprogram) or contact the Gamble Program for Clinical Studies at Cincinnati Children's at [gambleprogram@cchmc.org](mailto:gambleprogram@cchmc.org) or 513-636-7699.



[cincinnatichildrens.org/clinical-studies](http://cincinnatichildrens.org/clinical-studies)  
[facebook.com/cincinnatichildrenstudies](https://facebook.com/cincinnatichildrenstudies)  
[pinterest.com/cineykidstudies](https://pinterest.com/cineykidstudies)  
CCHMC IRB # 2019-0800-V2 BRV162411

# September 2022 Study of the Month #2

## Binge Eating Disorder Study

For Participants with Obesity

### What

The purpose of this research study is to learn more about binge eating disorder (BED). Participants will be asked to come in for 8 visits over 8 weeks. Participants will be asked to wear an activity monitoring watch and provide saliva samples. They will also be randomly assigned to an individualized intervention (morning light and/or nightly melatonin or placebo) in the final four weeks of the study.

### Who

Adults age 18-50, currently with obesity and experiencing binge eating disorder symptoms.

### Pay

Eligible participants will be paid up to \$440.

### Details

For more information, contact Brian or George at (513) 536-0707 or visit [www.LCOH.info](http://www.LCOH.info) and fill out a pre-screen questionnaire. Located at the Lindner Center of HOPE in Mason, Ohio.

 Health.

 Health.  
Lindner Center of HOPE

13-21 IRB # 2020-0345



# September 2022 Study of the Month #3

## Episodic Migraine Study

The Preclude Study

### What

The purpose of this study is to evaluate the safety and effectiveness of an investigational study drug for individuals with episodic migraine.

### Who

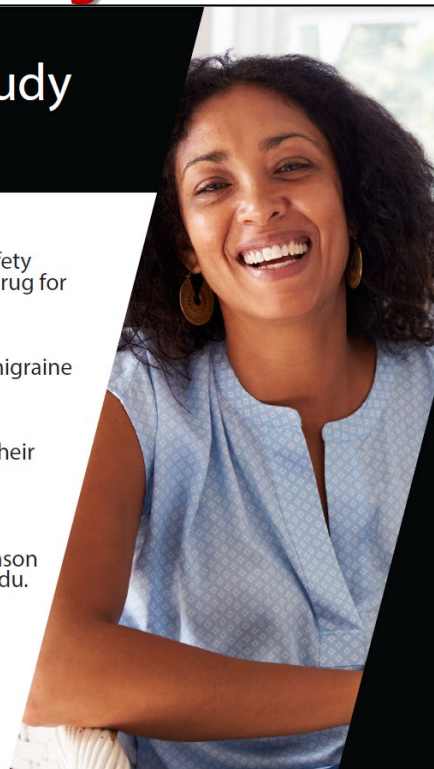
Adults 18-65 years old, who experience 6-14 migraine days per month.

### Pay

Eligible participants will be compensated for their time and travel.

### Details

For more information, contact Heather Williamson at (513) 558-6612 or [Heather.Williamson@uc.edu](mailto:Heather.Williamson@uc.edu).



## **Human Subject Protection Conference 2022:**

### **I'm Still Standing**

**Virtual Presentation:** The conference will be spread over two days, with three talks each day, from 12:00 - 4:00 pm ET.

#### **Wednesday, October 12th:**

- **Beyond the IRB: Downstream Social Impacts of Research**
- **Applying Health Literacy Principles to Clinical Research Studies: Health Literacy in Action**
- **Adverse Events: Understanding U.S. Clinical Trial Participation in the Context of Social Inequalities**

#### **Thursday, October 13th:**

- **Ethical Challenges in Research Consent: Nudges, Opt-Out Systems, and Direct-to-Patient Invitations**
- **Recognizing and Preventing Fraud in Online Survey Research: Considerations for Researchers and Institutional Review Boards**
- **Policy, Regulatory, and Enforcement Updates from the NIH**

**[Click here for more information.](#)**

Please call 513-761-4100 or email **[hspconference@advarra.com](mailto:hspconference@advarra.com)** with any questions.



**Friday, October 7<sup>th</sup>, 2022**

**The Value of Engagement:**

**Seeing Patients/Caregivers as critical research experts**

**Melinda Butsch Kovacic, MPH, PhD**

**Professor, Department of Rehabilitation, Exercise, and Nutrition Sciences | Associate Dean of Research | College of Allied Health Sciences | Associate Professor, Department of Pediatrics | College of Medicine | University of Cincinnati**

Research has great potential to impact people's lives IF participating patients and their caregivers understand their roles in its success. If CRPs engage their participants and help them see themselves as expert stakeholders, their study's recruitment and retention will benefit. Please join us for this discussion.



# Today's Presentation:

## Research Remote Monitoring through EpicCare Link

IS&T EpicCare Link team members and OCR leadership with a review and discussion of EpicCare Link workflow and management.

### **Maria Stivers**

Senior Director  
Office of Clinical Research  
College of Medicine  
University of Cincinnati

### **Stacey Willett**

IS&T EpicCare Link Team  
UC Health

### **Malika Daugherty**

IS&T EpicCare Link Team  
UC Health

# Research Remote Monitoring through EpicCare Link



Office of Clinical  
Research



# Overview

Remote monitoring by study monitors can be completed using a web-based application called EpicCare Link.

As the name suggests, EpicCare Link establishes a “link” to the EMR to allow for remote access. No additional software is needed and the monitor is able to access released patient records.

Study teams can determine who to release and for how long.

# History

This platform was initially used by external general practitioners or specialists. The original intent was to be able to communicate between community doctors and skilled facility teams with the patients' hospital doctors.

UC Health was testing this platform for research purposes when COVID hit. We admittedly had to scramble to fit this process into the monitoring requirements of CROs and Sponsors. Since COVID, this has become a routine process. This is still not a smooth process but getting better all the time.

Quarterly authorizations are required to ensure the right people have the right access to patient records.

We moved between an agreement that could not be edited to our current situation of redline agreements.

# Process

- Execute agreement
- Register Site Administrator via Footprints
- Build Patient Group
- Change Site Admin via epic email
- Register Study Monitor via EpicCare Link site
- Release patients by admin or coordinator
- Validation/ Study Maintenance admin

# Process Information

[Remote Monitoring Bearcats Landing Page](#)

# Agreement

To utilize Epic's EHR for remote monitoring the *EpicCare Link UC Health Confidentiality Agreement for Researchers* must be in place with the outside monitoring entity. This is the first step of the remote monitoring setup process.

The EpicCare Link agreement is intended to be executed on an **institutional level**, between UCH and the Outside entity (the company that will need remote access) as this agreement will cover multiple studies/monitors and is not study-specific. With the intent to only execute one agreement per institution, we need an authorized signer of the Outside entity, who has the authority to bind the company to the terms of the agreement to sign the agreement.

If the agreement is signed by a Sponsor and the Sponsor contracts with a CRO, the CRO does not need to sign an additional agreement for EpicCare Link access. The CRO will be acting as an authorized user and agent/contractor under the Sponsor agreement.

The OCR/SRS will maintain a list of executed agreements on the initial request form to help prevent duplicative efforts.

# Patient Group Build

- Functionality that creates a “group” that patients can be placed into, and external users can access
- Build request placed through Footprints
- Agreement must be in place with the outside entity (company that will be monitoring) beforehand
- Site Administrator form is attached to request and approved by OCR

# Roles

- OCR/UCH Legal
- Site Administrator
- Study Monitor
- Research Coordinator

## **Role: Office of Clinical Research**

- Responsible for approving Site Administrator access
- Approving a change in Site Admin
- Aid in contracting – UCH Legal
- Training



## **Roles: Site Administrator**

- Registered and approved by OCR during the patient group build.
- Responsible for Quarterly Verification of Study Monitors in EpicCare Link (February, May, August, and November)
- Responsible for Terminating access for departed Study Monitors via EpicCare Link
- Responsible for Requesting access for new Study Monitors via the online EpicCare Link form (epiccare link site)
- Responsible for communicating any changes in EpicCare Link functionality to the Study Monitor
- Site Administrator will receive the study monitor log in information via Epic inbasket message once the account is complete. The Site Admin will need to send this information to the monitor.

## Roles: Study Monitor

- Register via EpicCare Link
- Logs into EpicCare Link online portal to monitor for the specified study and specified period of time
- Responsible for informing the Research Coordinator/Site Administrator when they roll off a Study

## **Roles: Study Coordinator**

- Requires regular Epic access
- Logs into Epic Hyperspace to release patients to the Study Monitor (can be site admin as well)
- Responsible for informing the Site Administrator of staffing changes with Study Monitors

# Release Patients

- Completed using “find patients on my research studies report”
- Can be done by Study Coordinators or Site Administrators – you do not have to be a Site Administrator to do this

# Study Maintenance

- Study teams may need to add coordinators to a study to allow for releasing records. Historically only one person was added to a study in Epic.
- In preparation for this tool, we have allowed for study teams to manage their own study teams in Epic using the “Research Study Maintenance” activity on the research dashboard.



**Visualization**

# Site Administrator Form



## EpicCare Link RESEARCH SITE ADMINISTRATOR Access Request Form

This form to be completed by Research Site Administrators that need access to the UC Health EpicCare Link system. Failure to complete any section of the form may result in a delay in account setup. Please select the purpose of this request below:

- This form is for a new remote monitoring request and will be uploaded and signed within Footprints.
- This form is for a Site Administrator change and will be signed by the Office of Clinical Research Manager listed below and emailed to [UCH-EPIC-CARE-LINK@UCHealth.com](mailto:UCH-EPIC-CARE-LINK@UCHealth.com).

### Research Site Administrator Demographic Information

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_

Last 3 Of SSN: \_\_\_\_\_ Complete Date of Birth: \_\_\_\_\_ Work Email Address: \_\_\_\_\_

**Your Role (check one):**  
 Site Administrator **ONLY**  
 Site Administrator **AND** Research Coordinator

**Reason for request (check one):**  
 Oversight of Research Study Monitors  
 Backup Site Administrator

Department Name: \_\_\_\_\_

**OR**, Enter the name of the Site Administrator this person will be replacing

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_

UC Health Lawson Number: \_\_\_\_\_ Epic Login ID: \_\_\_\_\_

### Study Information

Please list the information for the research study this Site Administrator will be responsible for. A Footprints build request must be made for every study that is to utilize remote monitoring. If this form is for a Site Administrator edit, list all studies that currently utilize remote monitoring that this Site Administrator will be responsible for.

**IMPORTANT: Ensure the studies listed here are as they appear in Epic (ex. PI-Shortname-Site). If there are multiple sites in Epic please make sure to indicate that below. DO NOT LIST STUDIES THAT ARE NOT IN EPIC AND/OR DO NOT HAVE REMOTE MONITORING AGREEMENTS IN PLACE.**

Study Name	Sponsor	IRB #	Remote Monitoring Agreement CWMS	Outside Monitoring Entity (company that will access record)

### Disclaimer and Signature

As an employee of the Office of Clinical Research, I certify that the answers above are true and complete to the best of my knowledge. As an employee of the Office of Clinical Research, I also understand this application for access is subject to review by UC Health and does not guarantee access to UC Health's EpicCare Link System. I understand that I **CANNOT SIGN MY OWN ACCESS REQUEST**.

Office of Clinical Research Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: **Maria Stivers** Title: **Manager – Office of Clinical Research**

Work Phone: **513-585-8210** Work Email Address: **Maria.Stivers@UCHealth.com**

# Study Monitor Access Form

★ New Account Request ▶ Inpatient Post Discharge Care Staff

## User Information

🚫 Name [Last,First,Middle Initial]:

## Site Information

🚫 User group:

## Basic Information

🚫 Date of birth:

🚫 Last 3 digits SSN:

🚫 Work e-mail:

🚫 Work phone:

## Additional Information

🚫 What is the new user's role? (Check one)

🚫 What is the reason for this request? (Check all that apply)

Add

## Other

Comments:

✔ Submit Request

✘ Cancel





## Discussion

## Estimated Timeline

- EpicCare Link agreement: variable (depends on outside entity agreeing to terms)
- OCR Footprints approval: 1-2 business days
- Epic build: 3-5 business days
- Study Monitor registration: 1-3 business days (depends on HR due to OneTouch changes. May be 3-5 business days)

## Helpful Tips

- Complete steps in sequential order... this is important!
- Make sure that you correctly certify who is the monitoring entity and that this entity matches the agreement cwms number you provide in the Footprints request.
- Reference Bearcats Landing page for exact steps on how to place the Footprints request.
- Please try and maintain a consistent naming convention for your study across the forms. The study name should match what the study is called in Epic. We don't know all the different names you can call your study!

## Helpful Tips Part 2

- If you are a Site Administrator, make sure you complete your verifications on time. Lapsed verifications can introduce unnecessary complications and frustration. You will lose Epic access! It is automated now.
- Don't hesitate to send the EpicCare Link handbook to monitors (included in the build notification). This has useful information on the EpicCare Link platform.

## Helpful Tips Part 3

- A Site Administrator form must be completed for each person, but multiple studies can be created and assigned on the same form
- Site Admin changes/replacements do not need to be uploaded to footprints - Maria and EpicCare Link can approve via email
- If a monitor should be assigned to more than one study, you can list multiple studies in the comments box in the EpicCare Link online form.

## Helpful Tips Part 4

- Once the Site Administrator requests access for a monitor, the request is sent to HR and IS&T  
EpicCare Link team will build the account in Epic
- A Site Admin cannot be logged in to Epic  
Hyperspace and EpicCare Link at the same time
- You DO NOT have to be a site admin to release  
patients



**Questions?**

# Contacts

## *Operations*

Maria Stivers - [stivermi@ucmail.uc.edu](mailto:stivermi@ucmail.uc.edu)

## *Agreement/Contracting*

[UCP-ClinicalTrials@UCHealth.com](mailto:UCP-ClinicalTrials@UCHealth.com)

## *EpicCare Link Technical Team*

[UCH-EPIC-CARE-LINK@UCHealth.com](mailto:UCH-EPIC-CARE-LINK@UCHealth.com)

## *Monitor/Study Team Access Issues*

UCH IS&T: 585-MYPC